

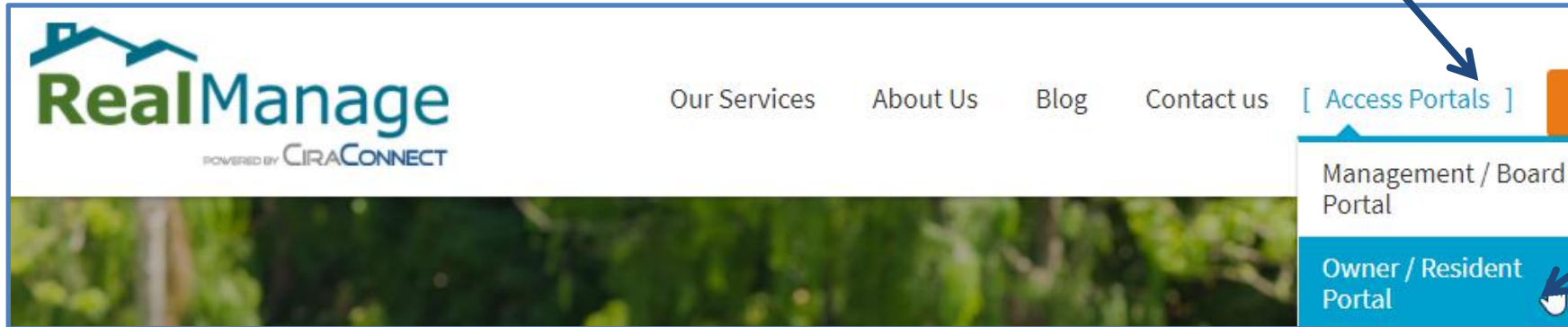


CiraNet Resident Portal Presentation

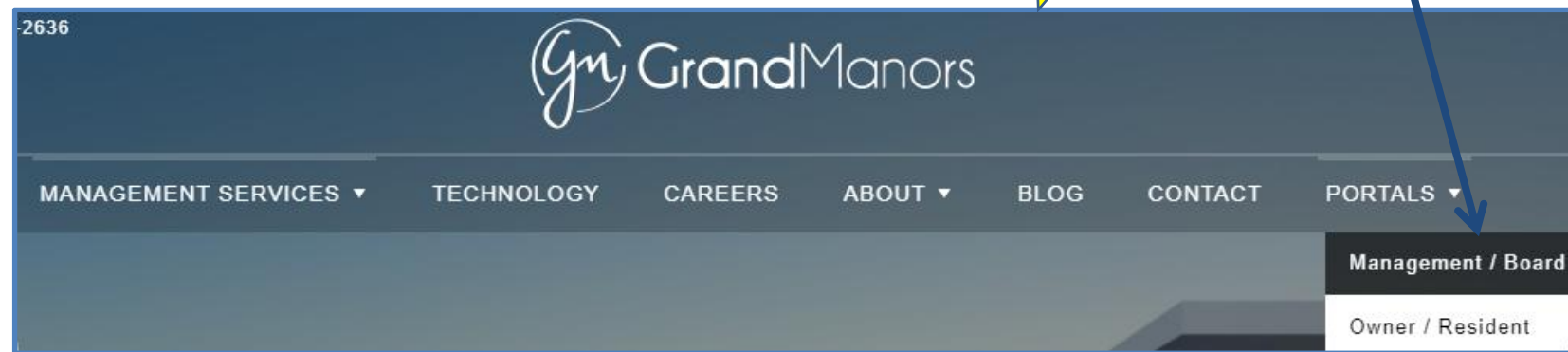
Exceptional Management for Your Community. Delivered.

Accessing the Resident Portal

- Begin by visiting the RealManage website at www.realmanage.com, or the GrandManors website at www.GrandManors.com
- Navigate to the **Access Portals** Menu on the right

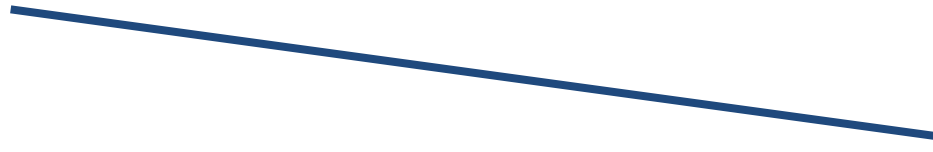


Select Owner/
Resident Portal
from the drop
down menu

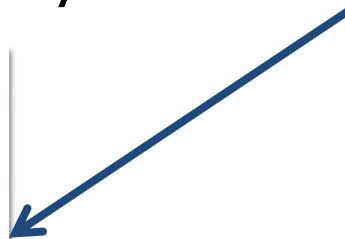


Registering Your Account

- Click the orange login button to proceed to the login screen
- Upon your first visit, click on [Don't have an account?](#) to register
- To register, you just need your Account Number, Community ID, and Check Digit from any statement



STATEMENT	
Statement Date	03/29/2019
Account Number	RO 33
Check Digit	5
Community ID	MEMCLUBT
Property Address	Dr Houston, TX 77079



OWNER / RESIDENT PORTAL

Username * Password *


Remember Me

[Log in](#) [Reset Password](#)

[Don't have an account?](#)

[Retrieve username or validate email address](#)

[Choose a different portal](#)


Quick Payment
Make online payments directly to your account. No login necessary.

Welcome to the CiraNet **Owner / Resident Portal** powered by CiraConnect. The Owner / Resident Portal is an online resource available to members, owners and residents of common interest realty associations (HOAs), condominium associations, cooperatives, luxury high-rises, municipal utility districts and large master planned communities managed by professional management companies, self-managed communities and/or developers partnering with CiraConnect.

Unable to access your account or need assistance? Please contact us at Service@CiraMail.com or call [855-877-2472](tel:855-877-2472).

Logging In

- After registration, to log in, enter your Username and password and click **Log In**
- If you have forgotten your password, select **Reset Password** to change it
- If you have forgotten your Username, select **Retrieve Username**

OWNER / RESIDENT PORTAL

Username * Password *

Remember Me

Log in **Reset Password**

[Don't have an account?](#)

[Retrieve username or validate email address](#)

[Choose a different portal](#)

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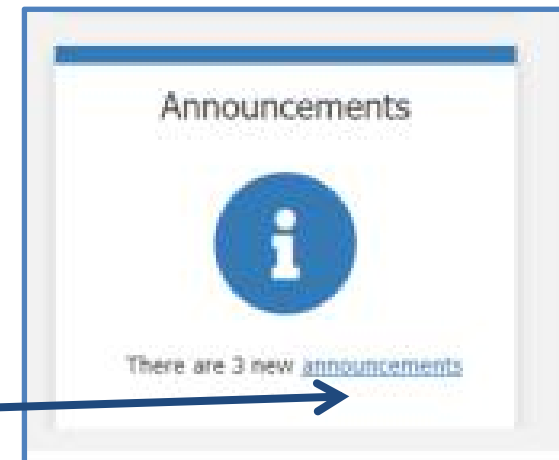
Once registered, you can make a **Quick Payment** directly from here without logging in!

My Dashboard

- When there are active announcements, they will immediately pop up upon login



- After reading, close **Announcements** by clicking on the x in the upper right hand corner
- You can revisit the announcements at any time by clicking the hyperlink under **Announcements** on **My Dashboard**



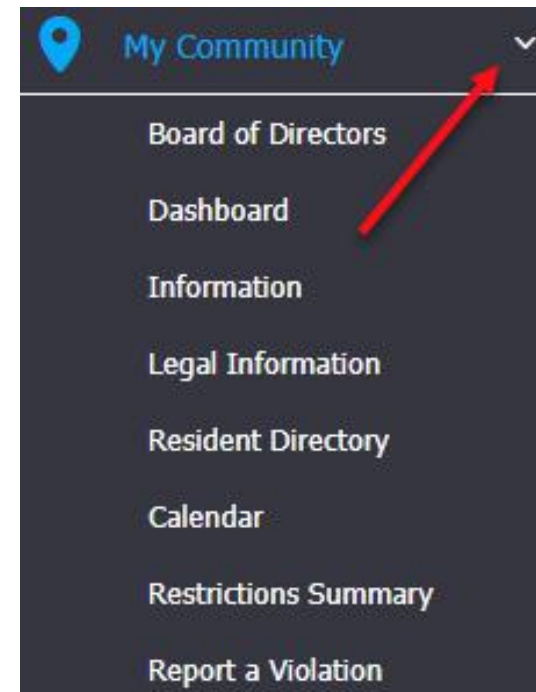
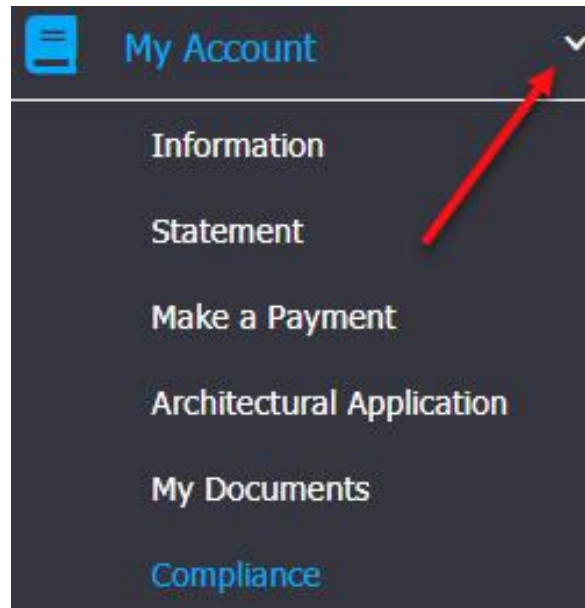
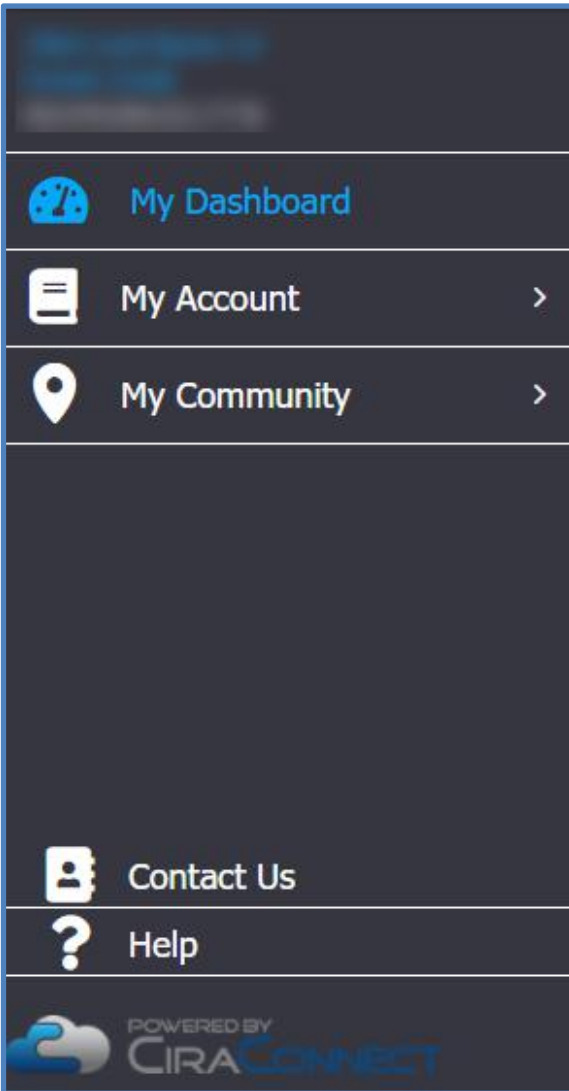
My Dashboard

After closing any active announcements, **My Dashboard** will display a quick account overview including account balance, recent activities, and **Quick Links** to other features

The screenshot displays the 'My Dashboard' interface. On the left is a dark sidebar with navigation options: 'My Dashboard' (selected), 'My Account', 'My Community', 'Contact Us', and 'Help'. At the bottom of the sidebar is the 'POWERED BY CIRA CONNECT' logo. The main content area is titled 'My Dashboard' with a help icon. It features four cards: 'Account Balance' (with a green checkmark icon and text 'All accounts are up to date.'), 'Quick Links' (with a list of links: 'Make A Payment', 'Update Information', 'Governing Documents', 'Community Rules / Policies', and 'Newsletter / Mailings'), 'Compliance' (with a green checkmark icon and text 'Thank you for your [compliance](#)'), and 'Announcements' (with an information icon and text 'There are 3 new [announcements](#)'). To the right of these cards is a 'My Activities' section with the text 'Last activity on the portal was on 01/19/2021 11:26 AM' and a list of activity items: '01/01/2021 - \$160.00 charge was posted to account', '11/24/2020 - (\$40.00) charge was posted to account', '11/24/2020 - (\$40.00) charge was posted to account', '11/24/2020 - \$40.00 charge was posted to account', and '10/06/2020 - \$600.00 payment was posted to account'.

Menu

- The Menu on the left separates your individual account information (My Account) from the community information (My Community)
- Clicking the arrows on the right expands each section to reveal its features



My Account - Information

- First on the **My Account** menu is Information
- The first of four tabs shows **Property Information**, including assessments

Account Information ?

Property Information | Mailing Address | Contact Information | Directory Sharing

Owner: [REDACTED]

Account #: [REDACTED] Address: [REDACTED] Lot: [REDACTED]

Phase: [REDACTED] Block: [REDACTED] Section: [REDACTED]

Assessment Rules Summary for Fiscal Year 2021 (10/01/2020 - 09/30/2021)

Rule Type	Rule
Regular Assessment	Assessment amount is [REDACTED] due on the 1st day of each QUARTER .
Finance Charge	A finance charge of 12.00% per annum using simple compounding based on a 365 day year.
Annual Discount	An annual discount equal to \$40.00 can be taken if payment of the full year's worth of assessments is received no later than Oct 1st of that year.
Closing	Initial Assessment Amount - DCCR 6th Amend, Sec. 7.7 Transfer Fee: \$300.00 . Working Capital Amount: n/a.

Late Payment Charges Summary for Fiscal Year 2021 (10/01/2020 - 09/30/2021)

Type	Rule	Applies Rule
Late Fee	Assessments are LATE in the amounts specified after these dates: [\$10.00 After 11/29 , \$10.00 After 12/30 , \$10.00 After 1/30 , \$10.00 After 2/27 , \$10.00 After 3/30 , \$10.00 After 4/29 , \$10.00 After 5/30 , \$10.00 After 6/29 , \$10.00 After 7/30 , \$10.00 After 8/30 , \$10.00 After 9/29]	

Misplaced your bill?
Forgot your
assessment amount
and due date? Not a
problem; you can
find that information
right here!

My Account - Information

My Account

Information

Statement

Make a Payment

Architectural Application

My Documents

Compliance

- The second tab displays your Mailing Address
- Update your mailing address from the Edit button when you need your mail sent to a location other than your property (most commonly used when owners rent their property)

Property Information | **Mailing Address** | Contact Information

*** Same as Property Address**

Address 1: 3964 Lord Byron Cir

Address 2:

City: Round Rock

State: Texas

Postal Code: 78664

Country: UNITED STATES

 Edit

Edit Mailing Address for Customer [redacted] ×

Same as Property Address Other Address

Address 1: * [redacted]



Address Line 2: [redacted]

City: * Round Rock

State: * Texas

Postal Code: * 78664

Country: * UNITED STATES

 Cancel  Save

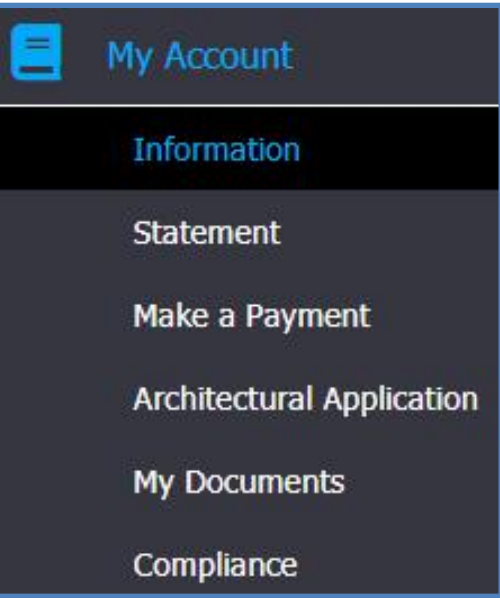
Do you spend winters in a warmer climate? Change your mailing address before you leave and change it back when you return home!



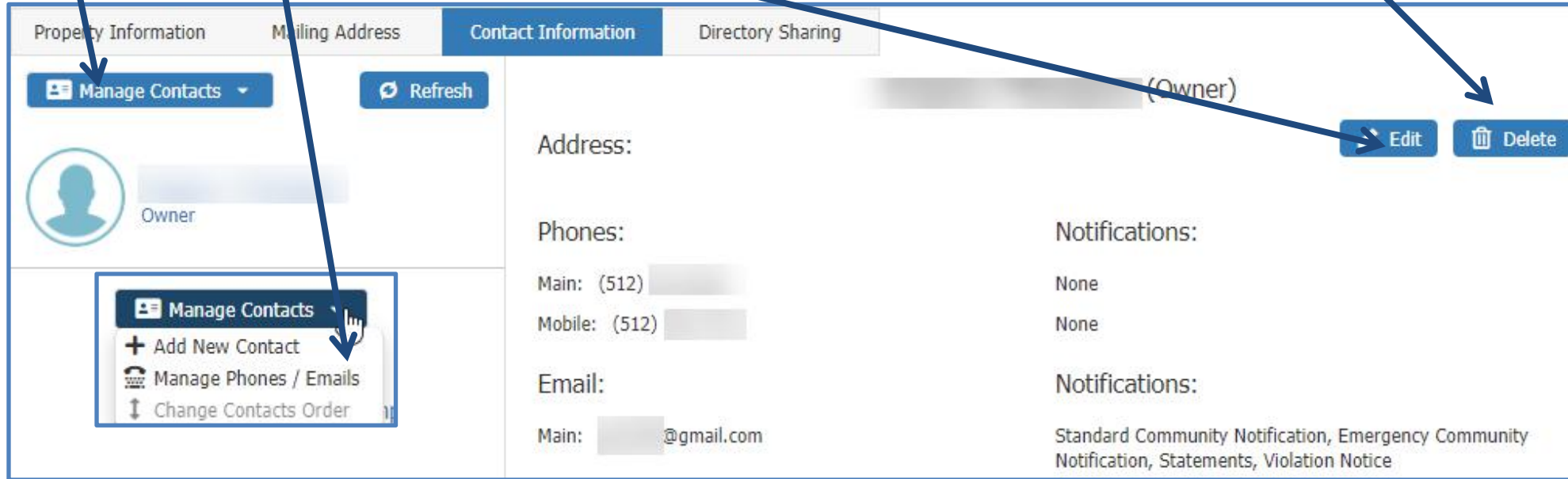
9



My Account - Information

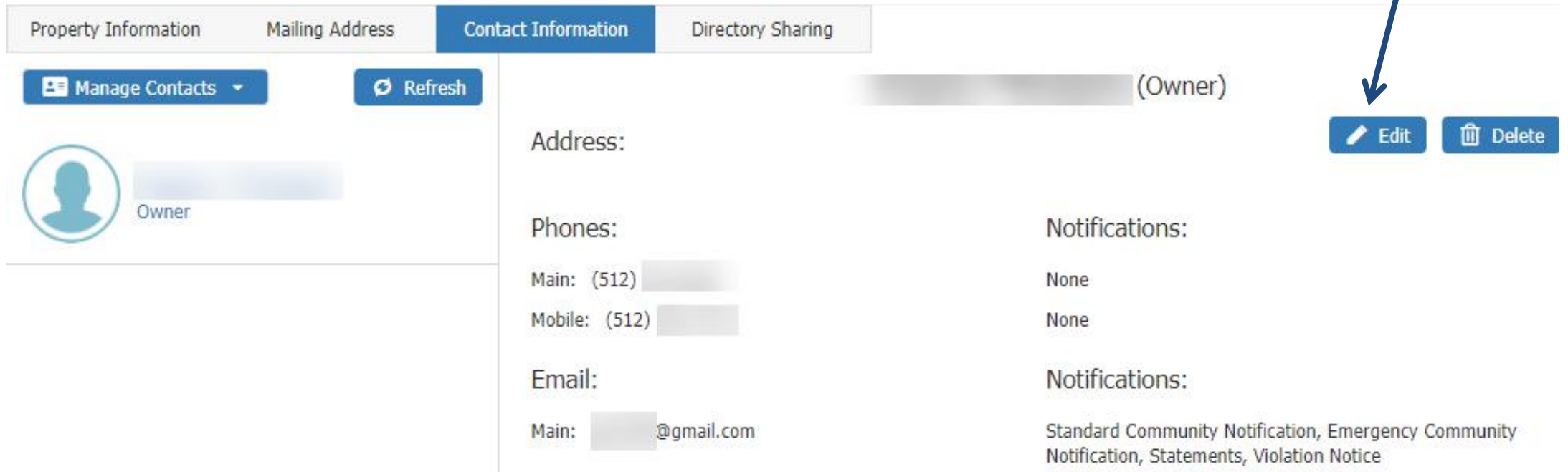


- The 3rd tab **Contact Information** allows you to add as many contacts as you need (household members, tenants, etc.) from **Manage Contacts**
- After adding new contacts, multiple phone numbers and email addresses can be added for each from **Manage Contacts\Manage Phones-Emails**, or from **Edit**
- Contacts no longer needed (ie, former tenants) can be deleted



My Account - Information

- The **Edit** button on the **Contact Information** tab allows you to tailor communication preferences for each contact
- This is where you can opt in or out for community mass e-mails, electronic delivery of statements and/or violation notices (where allowable)
- Each contact can be configured with different communication preferences



The screenshot displays a user interface for managing contact information. At the top, there are four tabs: 'Property Information', 'Mailing Address', 'Contact Information' (which is selected and highlighted in blue), and 'Directory Sharing'. Below the tabs, there are two buttons: 'Manage Contacts' with a dropdown arrow and 'Refresh'. On the left side, there is a profile card for the 'Owner' with a placeholder for a profile picture. The main content area is divided into sections for 'Address:', 'Phones:', 'Email:', and 'Notifications:'. The 'Address:' field is currently empty. Under 'Phones:', there are two entries: 'Main: (512) [redacted]' and 'Mobile: (512) [redacted]'. Under 'Email:', there is one entry: 'Main: [redacted]@gmail.com'. The 'Notifications:' section has two entries, both set to 'None'. At the bottom right of the contact information section, there are two buttons: 'Edit' (with a pencil icon) and 'Delete' (with a trash can icon). A blue arrow points from the 'Edit' button to the text in the first bullet point of the list above.

My Account - Information

- Under Email Addresses:

- check/uncheck the **Standard/Emergency Community Notification** boxes to opt in/out of mass community e-mails
- check/uncheck the **Statements** box to opt in/out of e-delivery of account statements (opting in for e-delivery will stop delivery by traditional mail)
- if enabled, check/uncheck the **Violation Notice** box next to the **Statement** column to opt in/out of e-delivery of violation notices (opting in for e-delivery will stop delivery by traditional mail)

Form fields: First Name, Middle Name, Last Name, Birthday, Contact Type (Owner), Living in Property (No), Address (Mailing, Property, Other), Edit Address, Edit, New Phone.

Link	Order	Type	Phone	Description	Standard Community Notification	Emergency Community Notification
Delete	Assigned	Main	(512)		<input type="checkbox"/>	<input type="checkbox"/>
Delete	Assigned	Mobile	(512)	Work Phone	<input type="checkbox"/>	<input type="checkbox"/>

Form fields: Email Addresses, Link, Type, Email, Description, Standard Community Notification, Emergency Community Notification, Statements, Violation Notice, New Email, Save, Cancel.

If **Statements** or **Violation Notices** is hidden due to display settings, click the triple dots to open hidden features



My Account - Information

- Under **Phone Numbers**, if your community has opted in for our mass texting service, check/uncheck the **Standard/Emergency Community Notification** boxes to opt in/out of mass texts

Manage Contact Information for [Redacted]

Phone Numbers + New Phone

	Call Order	Contact Name	Type	Phone	Description	Standard Community Notification	Emergency Community Notification
<input type="checkbox"/> Delete	<input type="button" value="↓"/>	[Redacted]	Main	(512) [Redacted]		<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Delete	<input type="button" value="↑"/>	[Redacted]	Mobile	(512) [Redacted]	Work Phone	<input type="checkbox"/>	<input type="checkbox"/>

- Please note, this feature is only activated if the Board of Directors has opted in for this optional feature (additional fees apply), and will only function on a mobile phone

My Account - Information

- The fourth tab displays the **Directory Sharing** options
- All addresses appear in the **Resident Directory** (under My Community)
- Opt to display your name and/or contact info with other residents in the **Resident Directory** by clicking the **No** boxes to change them to **Yes**

Property Information Mailing Address Contact Information **Directory Sharing**

Please select the information you would like to share in the [Community Resident Directory](#)

Mailing Address Yes Yes

Contacts Share All None Custom

Resident Directory Preview

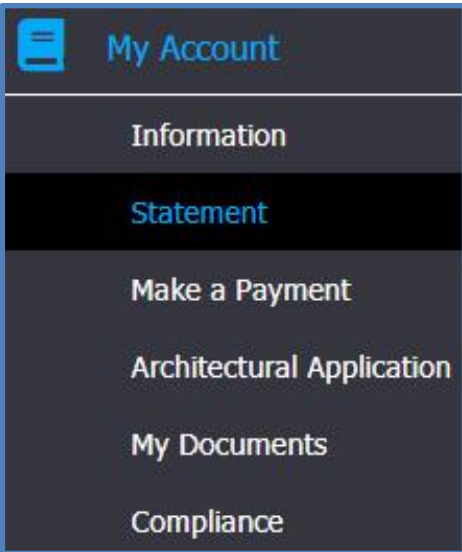
Owner: Mailing Address:

Contacts:

No No No No

The property contact information has not been shared with the community resident directory

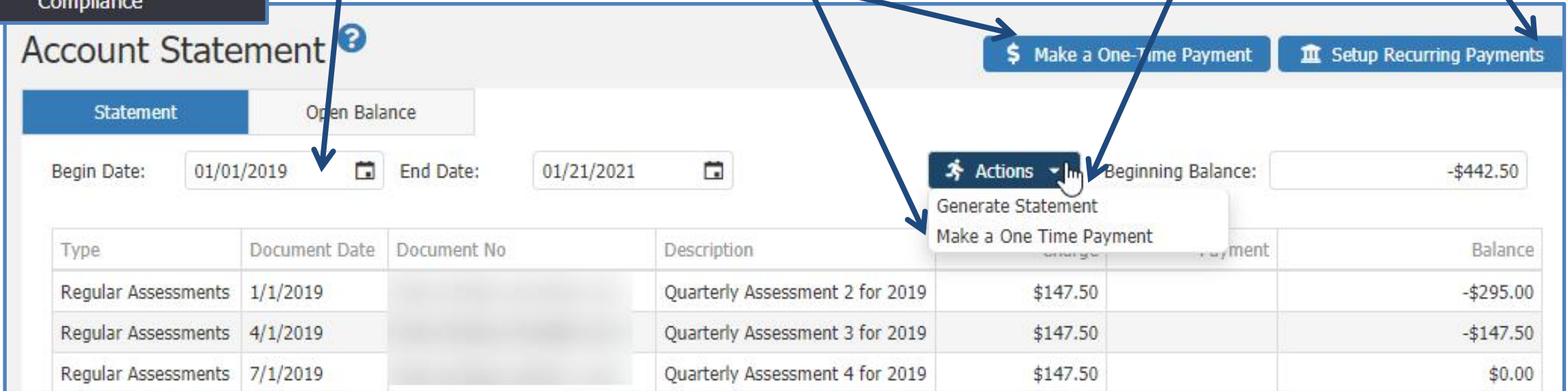
My Account - Statement



My Account

- Information
- Statement
- Make a Payment
- Architectural Application
- My Documents
- Compliance

- Next on the **My Account** menu is **Statement**. Here you can view your account ledger, including all charges and payments
- Change the date range in the **Begin Date** and **End Date** boxes to view a longer or shorter period of time
- Generate a .pdf statement from the **Action** button
- Make a one-time payment, or set up recurring payments (ACH)



Account Statement

Statement | Open Balance

Begin Date: 01/01/2019 | End Date: 01/21/2021

Beginning Balance: -\$442.50

Actions: Generate Statement, Make a One Time Payment

Type	Document Date	Document No	Description	Amount	Payment	Balance
Regular Assessments	1/1/2019		Quarterly Assessment 2 for 2019	\$147.50		-\$295.00
Regular Assessments	4/1/2019		Quarterly Assessment 3 for 2019	\$147.50		-\$147.50
Regular Assessments	7/1/2019		Quarterly Assessment 4 for 2019	\$147.50		\$0.00

My Account - Make a Payment

- My Account
- Information
- Statement
- Make a Payment
- Architectural Application

- If you don't need to review your statement on the prior tab first, come directly here to make a one-time payment or set up recurring payments (ACH)
- View your payment history to confirm application of prior payments

Payment History ? \$ Make a One-Time Payment Setup Recurring Payments

You can view the date, payment type and amount of past assessment payments. If you send your payments by using the pre-addressed envelope included in your statement, your payment type will read "Lockbox." Other payment types include "electronic bill pay" through a third party vendor such as your bank, "ACH" through our online system, "scanner" for checks scanned by RealManage, "Conveyance" for dues paid upon move in, "credit," and "e-check." "Document Numbers" are used internally to track your payments. Please remember that it can take up to 14 days for a payment to post to your account. If you would like to make a payment, please click on the button on the upper right of this page, titled "Make a Payment".

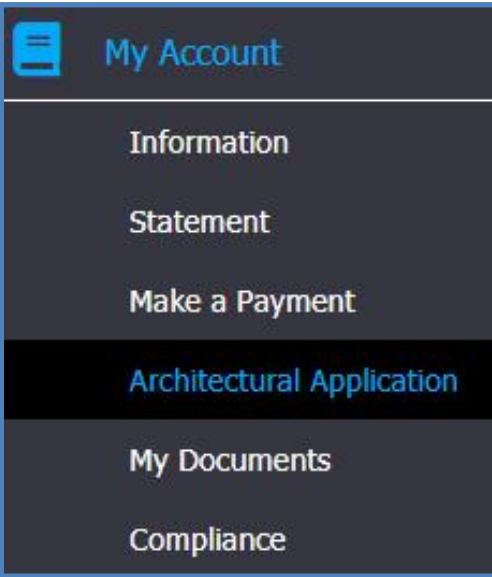
Payments

Received	Type	Document Number	Amount
10/6/2020	Lockbox	52500654	\$600.00
10/11/2019	Lockbox	69358278	\$600.00

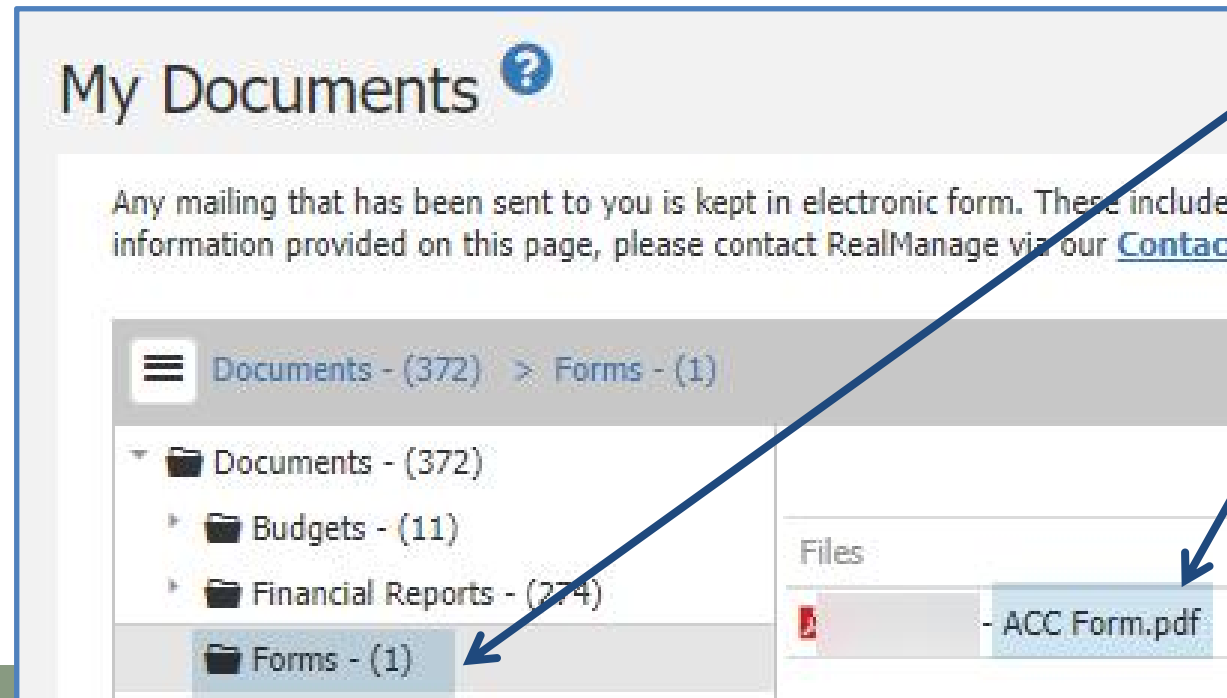
ACH Settings
Draft Amount Option: * Assessment Charges Open Balance Other

When setting up recurring payments, select Assessment Charges for assessments only, Open Balance for any open charges (including fines), and other for a fixed amount

My Account - Architectural Application



- This module allows you to submit your Architectural Application for faster processing, bypassing the need to send via mail or e-mail
- To get started, go to My Documents\Forms, and download the ACC Form
- Complete the form and gather any other documents required to be submitted with the form (ie, a Plat of Survey, paint color samples, etc.)



My Account - Architectural Application

- My Account
- Information
- Statement
- Make a Payment
- Architectural Application
- My Documents
- Compliance

- Next, navigate to the Architectural Application module and click on Add New Improvement Request



- Fill in all the fields, upload your completed form, upload other required documents, check the Acknowledgement box, and click Submit

This application has been prepared to enable you to request approval from the Architectural Committee for any changes of your home. Please be sure to follow all instructions on the architectural application when submitting your request. Missing items may result in the application being denied or being delayed.

Requesting Approval For: *
Select...

Attachment Documents: *
Select file or Drop file here

Describe in detail the requested modification: * 250 characters left

Planned Start Date: **Planned End Date:**

Acknowledgement
Complete the forms and attach any supporting documentation, plans and/or photos of the improvement. Your information will be reviewed in accordance with the guidelines for your community. Work should not commence until the committee has provided feedback.

I have read and understand the acknowledgement

My Account - My Documents

 My Account

Information

Statement

Make a Payment

Architectural Application


My Documents

Compliance

- Access community documents (budgets, forms, legal documents, minutes, etc.) under **My Documents**; your governing documents are under Legal
- View statements or violation notices sent to you via mail or e-mail in the statement and violation notice folders

My Documents

Any mailing that has been sent to you is kept in electronic form. These include assessments, violation notices, collection notices and more. These are provided for your records. contact RealManage via our [Contact Us](#) link.

 Documents - (203) > Forms - (4)

- Documents - (203)
 - Budgets - (7)
 - Community Info - (1)
 - Financial Reports - (52)
 - Forms - (4)**
 - Insurance - (4)
 - Legal - (16)
 - Management Reports - (3)
 - Minutes - (89)
 - Policies - (13)
 - Statement - (13)
 - ViolationNotice - (1)

Files	Description
 Pool Waiver RM.pdf	Pool Waiver Form
 2018 Board Nomination Form.pdf	2018 Board Questionnaire
 ACC Form DO NOT USE.pdf	ACC Form
 ACC Form DO NOT USE.pdf	ACC FORM- UPDATED

My Account - Compliance

Compliance displays open and closed violations reported or observed associated with your property:

- My Account
- Information
- Statement
- Make a Payment
- Architectural Application
- My Documents
- Compliance**

Your Compliance

Open Closed From: [] To: []

Drag a column header here to group by that column

Status	Location	Regarding	History	Opened Date

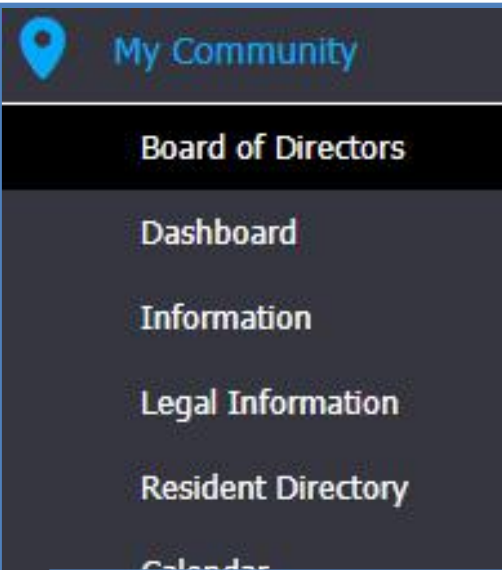
Regarding	History	Closed Date
Closed - Fixed	Entire Yard	Please mow, edge, trim, and remove weeds
Closed - Fixed	Entire Yard	Please mow edge and trim
Closed - Fixed	Entire Yard	Yard maintenance needed weed removal and treated

Click the **History** icon to view violation detail

Click the **Image** icon to view a photo (if available)

Violation Cured	10/25/2018	Fixed	Please mow, edge, trim, and remove weeds	Images
Preview	10/11/2018	New	Please mow, edge, trim, and remove weeds	

My Community - Board of Directors



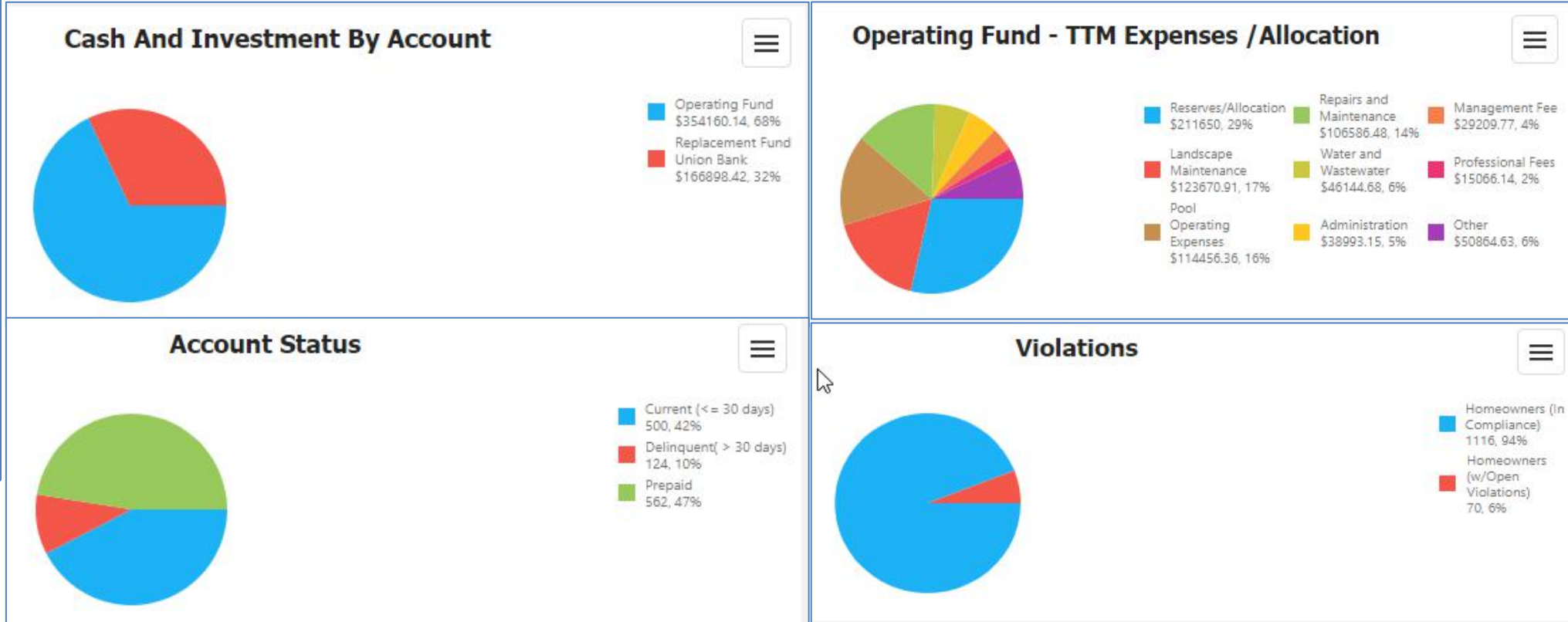
- View a list of the current Board of Directors
- Displays board member names, positions and elected terms
- Contact information is confidential, as they are unpaid volunteers who have contracted with us to handle the day to day communication
- Rest assured we will forward your emails to the board for their review and get back to you with their response; we are your liaison

Title	Name	Company	Term Begins	Term Expires
Role: Director				
Committee:				
Vice President			11/12/2018	1/19/2023
Treasurer			11/12/2018	1/19/2023
Secretary			1/29/2018	1/28/2022
President			1/28/2020	1/28/2022

My Community - Dashboard

View the financial and deed restriction violation status of your community

- My Community
- Board of Directors
- Dashboard
- Information
- Legal Information
- Resident Directory
- Calendar
- Restrictions Summary
- Report a Violation



Click on the three horizontal lines on the upper right of each image to save it

- Print
- PNG file
- JPEG file
- PDF file
- SVG file

My Community - Information

- My Community
- Board of Directors
- Dashboard
- Information**
- Legal Information
- Resident Directory
- Calendar
- Restrictions Summary
- Report a Violation

Information displays community information including:

- Amenities (pools, parks, etc.)
- Annual Meetings
- Board Meetings
- Trash pick up
- Inspection frequency
- Reporting deed restriction violations
- Insurance agent

Amenities & Access Control

[Park/Playground](#), **Open:** Park Hours: Open from 8:00 a.m. until sundown. Tennis courts close

Community Pool with Splash Pad & Kiddie Pool, **Open:** Pool Hours of Operation: Open 10 a.m.

[Pool House](#), **Open:** Open daily 10 am – 9 pm, 7 days a week, 365 days a year Adults Only Sw

[Tennis Courts](#), Accepts Reservation, **Open:** Tennis courts are open from dawn till 10 PM. Back

Annual Meetings

"The first annual meeting of the Members, for the purpose of electing directors and transacting business shall be held within one hundred twenty (120) days after the end of the fiscal year of the Association or otherwise determined by the Board of Directors

Board Meetings

"The Directors of the Association will hold the regular or special meetings within reasonable time and with adequate communication. The annual meeting of the Board of Directors shall be held without a

Trash Pick Up

Tuesday is trash pick up and recycle is picked up every other Tuesday (June 7, 21, etc.).

Service provided by Round Rock Refuse:

<http://www.roundrockrefuse.net/>

Phone: (512) 255-4100

Property Inspection Frequency

Twice monthly

Reporting Deed Restriction Violations

To report a deed restriction violation, please log onto [www.rroa.com](#). Any violation submitted by a resident will be automatically added to our list.

Insurance Agent

Watkins Insurance Group

info@watkinsinsurancegroup.com

p: 512-255-4100

f: 512-255-4100

Sample

My Community - Legal Information

Displays assessment remittance address & legal information extracted from your governing documents, including:

- Architectural Requirements
- Annual & Special Meeting Requirements (including election terms)
- Assessment Classes
- Assessment Increase Requirements
- Special Assessment Requirements
- DCCR & Bylaws Change Requirements
- Declarant and/or Builder
- Audit Requirements
- Incorporation Date

Assessments Remit Address
Payment Processing Center
C/O RealManage
2633 McKinney Ave #130-502
Dallas, TX 75204-2581

Architectural Requirements
An architectural modification request must be submitted for approval
submit an architectural approval request

Architectural request auto-
No auto-approval (see Article VI of the D

Board Of Directors Terms
5 directors for 2 years each term, terms

Annual Meeting Notice Rec
Not less than 15 nor more than 50 days

Annual Meeting Quorum R
members for all meetings of the

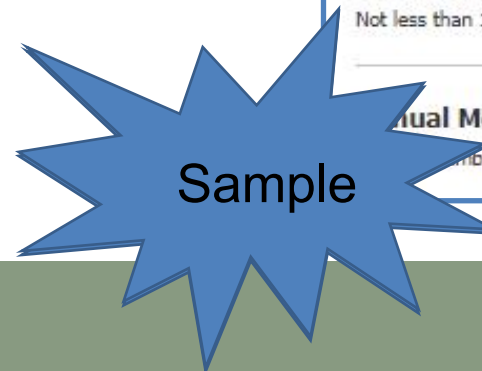
Special Meeting Notice Requirements
Not less than 15 nor more than 50 days

Foreclosure Type
Judicial

Assessment classes
Class A = all owners, entitled to one (1) vote per Lot ownedC
land) on the happening of either of the following events, whic

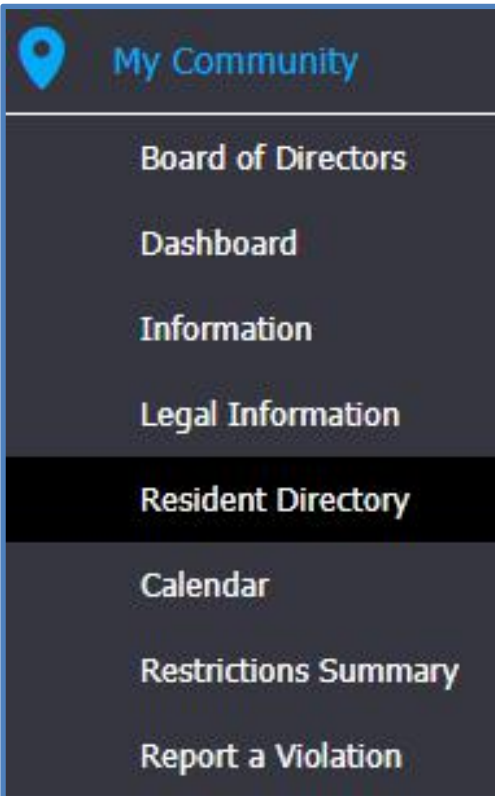
Annual Increase Requirements
board majority vote (more directly, "sole and absolute discreti
manner as aforesaid). All such regular Assessments shall be d
discretion."

Assessment Increase Notice Period
No Requirement



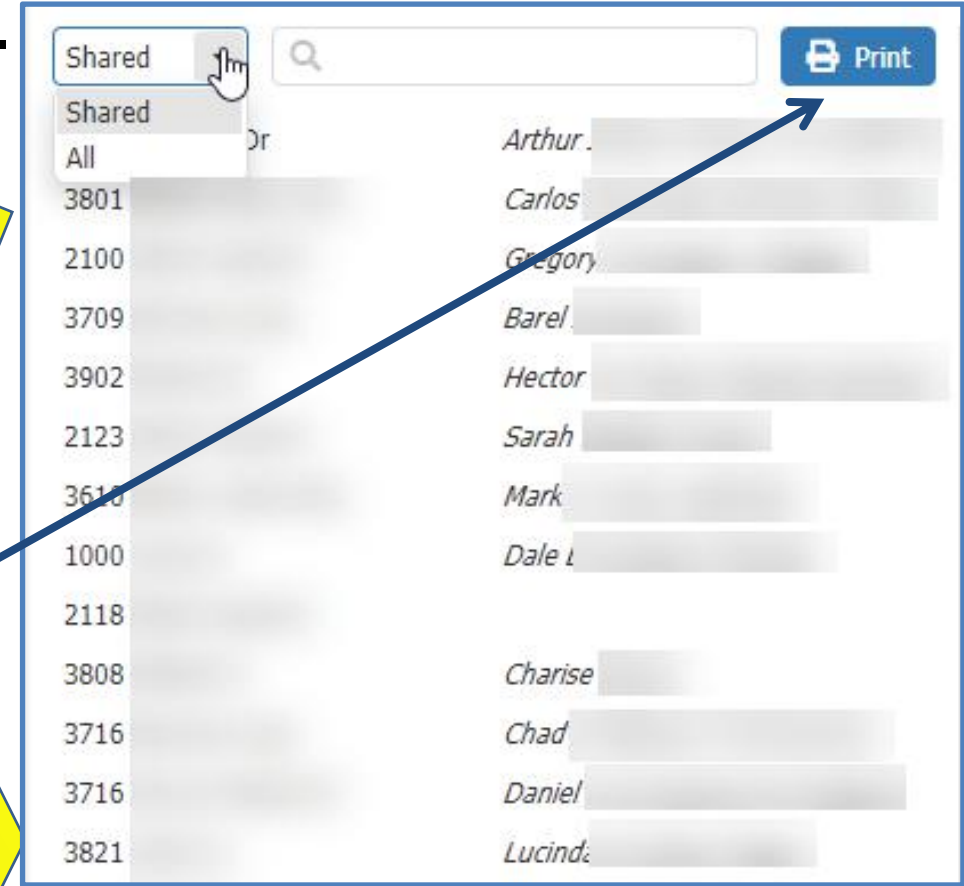
My Community - Resident Directory

- **Resident Directory** displays a list of all addresses in the community
- Displays owner information of owners who chose to disclose name, phone number, e-mail address, etc.



Shared displays only owners who share their information; "All" displays all owners

Print allows you to print the directory or print to a .pdf file



My Community - Calendar

- My Community
- Board of Directors
- Dashboard
- Information
- Legal Information
- Resident Directory
- Calendar**
- Restrictions Summary
- Report a Violation

- **Calendar** displays board meetings, annual meetings, special meetings, community events, etc.
- Amenity calendar displays dates a community amenity (ie, clubhouse) has been reserved (in applicable communities)

Day Work Week Week Month

Monthly Board Meeting
January 11 7:00 PM - 9:00 PM

Monthly Boa...

Community Calendar

Community Amenity

Label: Any

< January 2021 >

Sun	Mon
27	28
03	04
10	11
	Monthly Boa...

My Community - Restrictions Summary

- My Community
- Board of Directors
- Dashboard
- Information
- Legal Information
- Resident Directory
- Calendar
- Restrictions Summary**
- Report a Violation

- **Restriction Summary** displays a summary of use restrictions extracted from the governing documents
- Allows you to easily review use restrictions without getting your documents out to verify rules or to determine if something is a violation

Click on the + to expand a category and reveal its sub-categories

Restriction Definitions

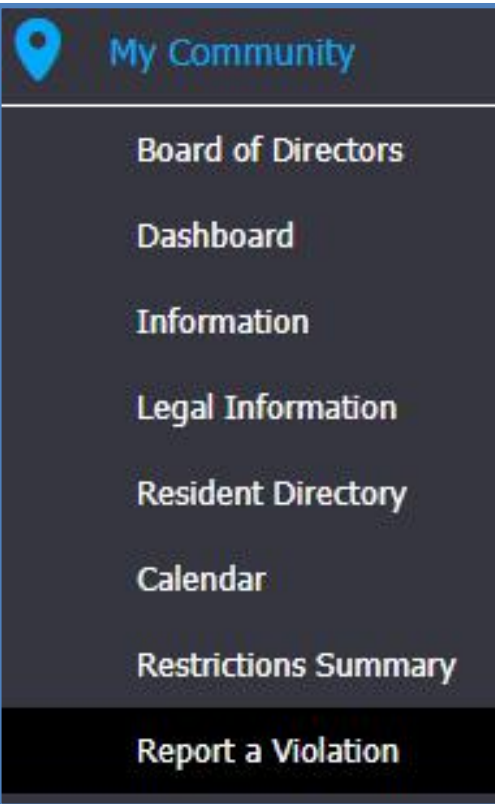
Category ↑ ▾

Sub Category

- + Category: Animals and Pets
- + Category: Architectural
- + Category: Fencing
- + Category: Hazardous Activities
- + Category: Holiday Decorations
- + Category: Improper Use

Category: Architectural			
Flagpole	Architectural Guideline - Section 3, 3.8	"...The flagpole may be installed on the front, side or back of the home. No more than one building mounted flagpole may be installed with a length not to exceed six feet (6'). No more than one ground mounted flagpole may be installed not to exceed 20' in height. The flagpole must be set back from the property line at least 125% of the height of the flagpole and not located in the road right of way (first 10' from the street) nor the public utility easement (usually the next 15' of each lot)...The flagpole should be of a color that blends or complements the color scheme of the house..."	To bring this property into compliance, please submit written plans for your improvement specifying the overall height, pole construction and proposed location to the Architectural Control Committee as soon as possible.

My Community - Report a Violation



Report a Violation offers a quick and convenient method to anonymously report violations observed in your community

A screenshot of the 'Report a Violation' form. It includes four dropdown menus: 'Property Address', 'Violation Category', 'Violation Sub Category', and 'Location'. Below these is a large text area labeled 'Description:'. Blue arrows point from the list items to each of these fields.A section labeled 'Images' with a button that says 'Select file' or 'Drop file here'. A blue arrow points from the list item to this field.

- Select address of violation from drop down menu
- Select a Category from drop down menu
- Select a Sub-category from drop down menu
- Select a location from drop down menu
- Enter a description
- Upload a date and time stamped photo; the legal enforcement process cannot begin without proof
- Click Submit Violation

A blue button with a circular arrow icon and the text 'Reset'.A green button with an upload icon and the text 'Submit Violation'. A blue arrow points from the list item to this button.

Contact Us

- Contact us with any questions or concerns, submit an architectural modification request, or report a violation in a non-anonymous manner (Use the previous [Report a Violation](#) feature to report anonymously)
 - Select a Category / Issue from available drop down menu
 - Upload a document, such as an ACC form
 - Describe your question, issue or concern and submit your request

Online Request Information

Forest Creek

Category / Issue: *

(Account) Account Status/Balance

Description: * 300 characters left

Attachments: Select file or Drop file here

Submit Request

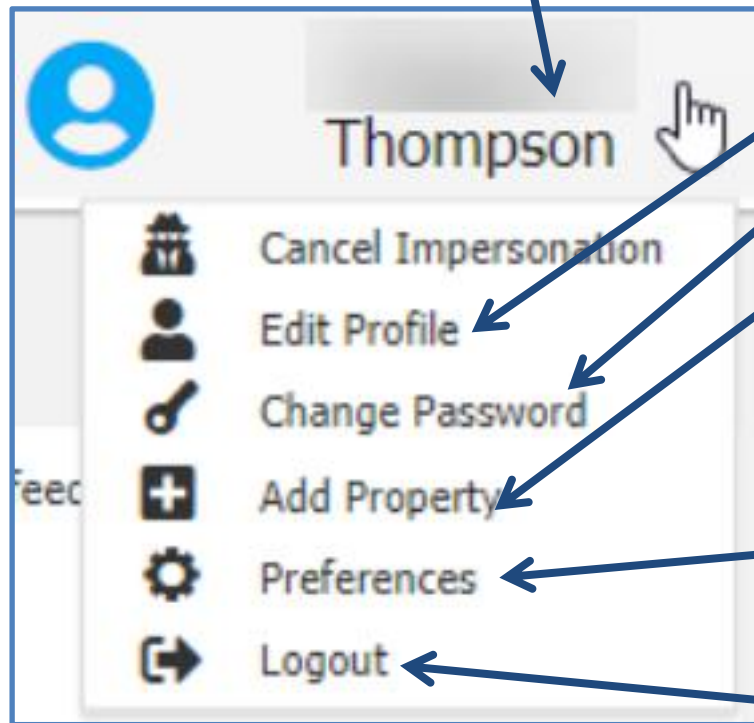
Category / Issue: *

- (Account) Account Status/Balance
- (Account) Account Status/Balance
- (Account) ACH Related
- (Account) Collections / Foreclosure / Bankruptcy
- (Account) Confirm payment received
- (Account) Conveyance Related
- (Account) Did not receive a statement or coupon
- (Account) Inquiry / SOA
- (Account) Late Fee / Finance Charge related
- (Account) Other
- (Account) Payment Not Posted
- (Account) Payment Questions
- (Account) Resale Cert/Disclosure
- (Account) Update Contact Information
- (Account) Community Amenities) Access control
- (Account) Community Amenities) Amenity center
- (Account) Community Amenities) Other common area
- (Account) Community Amenities) Swimming Pool, Key, Waiver
- (Account) Community Communications) Community website
- (Account) Community Communications) Newsletter / Website / Events



User Preferences

Modify your account settings by clicking on your name in the far upper right hand corner of the Resident Portal



- **Edit Profile** - upload a photograph of yourself

- **Change Password** - change your password

- **Add a Property** - if you own multiple properties, "link" them together for accessibility from one account (using one login for all) from Add a Property

- **Preferences** - set your time zone preference and rounding preference for numerical information

- **Logout** - log out of the Resident Portal

Thank You!

Thank you for spending some time with us learning about the convenient information and services available to you on the **Resident Portal**. The best way to get better acquainted with the portal is to log in and start exploring! We hope this information will help you feel more comfortable doing so. Please don't hesitate to contact your management team with any questions.

